



Director of Family Shelter Services

FamilyAid is Greater Boston's leading provider of solutions to family homelessness. Its mission is to empower parents and caregivers facing homelessness to secure and sustain housing and build strong foundations for their children's futures.

The hundred-plus year-old agency has launched bold new strategies to reduce two-generation homelessness by dramatically increasing its prevention, housing, and supportive services for children, putting the organization on a fast-growth trajectory.

To support these strategies, the agency seeks a Director of Family Shelter Services to direct the operation of the organization's 135 shelter units, associated partnerships and contracts, and the comprehensive services provided to families.

The Director of Family Shelter Services is responsible for the successful operation of Family Aid's shelters, including state, city, and privately funded units. This position oversees a portfolio of more than 20 staff who provide compassionate, pragmatic, comprehensive case management and housing search services that place families living in shelter into permanent housing and help them remain stably housed thereafter. The Director leads the group in exceeding annual placement and housing retention goals. The Director also ensures that all programming employs a 2-generation, trauma informed approach, and that programs exceed all contractual, funding, and regulatory requirements.

The successful candidate will have a master's degree in relevant field with supervisory experience, LICSW preferred. Ability to work in office and field-based settings with a diverse, homeless population. Flexibility and compassion essential. Bi-lingual capacity is a plus.

With a mission to empower parents facing homelessness to secure and sustain housing and build foundations for their children's futures, FamilyAid is on a fast track to curb the region's growing homelessness crisis. Its nationally recognized homelessness prevention, diversion, emergency shelter, and supportive affordable housing programs serve more than 3,000 children and parents each year.

FamilyAid's supportive, collaborative, and diverse workplace is an ideal work environment for experienced, result-oriented professionals who are driven to help children and families thrive.

The agency supports professional growth, and offers competitive salaries, health, and dental plans, an employer-contributed 403b retirement plan, and a generous paid time off package.

To apply: Please send your cover letter and resume to hr@familyaidboston.org

Applications will be reviewed on a rolling basis.

FamilyAid's vaccine policy requires all new employees be fully vaccinated against Covid-19, including a booster dose, at time of hire.

FamilyAid is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.