



Shelter Supervisor

FamilyAid is Greater Boston's leading provider of solutions to family homelessness. Its mission is to empower parents and caregivers facing homelessness to secure and sustain housing and build strong foundations for their children's futures.

The hundred-plus year-old agency has launched bold new strategies to reduce two-generation homelessness by dramatically increasing its prevention, housing and supportive services for children and parents, putting the organization on a fast-growth trajectory.

To support these strategies, the agency seeks a dynamic, driven Supervisor, to provide high-quality case management services and successful operation of our prevention, stabilization, and diversion programming in health care, education, and social service settings. Reporting to the Director of Family Shelter Services, the Supervisor will provide program leadership and supervision to a team of case managers whose primary focus is to provide 2-generation stabilization services including housing search and placement for homeless and at-risk parents and their children.

The Supervisor will coordinate work across partners, often through case managers, to align individual components, minimize burden on families and maximize the effectiveness of the interventions. In addition to leading, hiring, supervising, developing, and evaluating staff, the Supervisor works with the Director Family Shelter Services, and with other program leadership to ensure implementation of agency and program policies and practices to ensure the provision of high-quality services to our client families and children.

The successful candidate will have a MSW degree with supervisory experience required, LCSW or LICSW preferred, bicultural background, 3-5 years professional social work and managerial experience required. Spanish and/or Haitian Creole bilingual capabilities preferred. Chosen Candidate will have demonstrated success in applying evidence-based practices including Trauma-Informed Care, critical time intervention and motivational interviewing. Familiarity working in a clinical setting. Ability to work in both office and field-based settings with a diverse, homeless population. Flexibility and compassion essential.

FamilyAid is a dynamic, friendly, and diverse work environment where results, professional growth and work/life balance are valued. We offer competitive salaries, contribute to employee's health, dental and retirement plans, and provide generous paid time off.

Interested applicants should send a cover letter and resume to hr@familyaidboston.org

Applications will be reviewed on a rolling basis.

FamilyAid's vaccine policy requires all new employees be fully vaccinated against Covid-19, including booster dose, at time of hire.

FamilyAid is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.