



Transitional Day Program Counselor

For 50 years, [Bridge Over Troubled Waters](#) has provided a comprehensive continuum of care for runaway, homeless, and high risk youth in Boston, and has been a national model in providing innovative youth services. Our mission is to transform the lives of youth through safe, supportive and encouraging relationships, counseling, housing, and skill-building, to guide them towards self-sufficiency and achieving their goals.

As a Transitional Day Program Counselor you will work in the Transitional Day Program, a drop-in center for youth experiencing homelessness in Boston. The Transitional Day Program provides services, such as food, showers, laundry, and clothing, along with case management and support services to help youth find safe and stable housing. Through your work, you will be responsible for overseeing the program offerings offered to residents, while also providing case management support to youth. You will build relationships with youth who are being supported in the program and connect them to services, while also creating a space at Bridge that helps them feel welcomed.

You could be a great fit for our team if you are committed to collaborating with all youth who come through our doors, helping to find creative solutions to difficult problems in an effort to help youth reach their goals.

RESPONSIBILITIES

Your work as a Transitional Day Program Counselor will focus on the following:

- Respond to drop-in clients at the Transitional Day Program, including overseeing breakfast, lunch, showers, laundry, computer games, field trips, outings, and physical exercise

- Lead regular skills-building activities, expressive based groups, arts & crafts, and mindfulness & sensory coping groups
- Provide crisis intervention supports, as needed
- Conduct educational and job development referral services
- Provide advocacy services and assist homeless youth in obtaining, housing, mental healthcare, and substance abuse services
- Serve as a liaison between street youth and established external agencies
- Maintain program records and prepare and submit program updates
- Ensure that all activities, services and programs through Bridge are conducted in a manner that is sensitive to and shows respect for the cultural and ethnic diversity for all Bridge clients
- Participate in weekly and quarterly program and staff meetings

QUALIFICATIONS

It takes a special person to serve as a team member at Bridge. Before applying, please consider the following qualifications, skills, and experiences that we have found lead to success as a Transitional Day Program Counselor. We do not expect candidates to meet all of the criteria listed below. Reviewing the qualifications can help you to better understand what will be expected of you as a member of the team.

If you believe you have “what it takes”, please submit an application. We will be excited to hear from you and each application will be carefully reviewed and acknowledged by a member of our team.

- A Bachelor's Degree strongly preferred or a minimum two year experience working with young adults
- Experience or knowledge in housing search/placement, substance abuse, job development, and recreational counseling
- Capacity to engage youth and provide support, including advocacy, reducing isolation, problem-solving, listening, and identification of resources
- Knowledge and experience in community relations with ability to work between different agencies
- Valid driver's license required and continuous clean driver's record

COMPENSATION & BENEFITS

Bridge Over Troubled Waters is an Equal Opportunity Employer and offers a competitive salary and benefits package including medical, dental and vision plans, paid time off and a retirement savings plan.

The Transitional Day Program Counselor role is a full-time role based at the Bridge Headquarters in downtown Boston and reports to the Transitional Day Program Coordinator. Salary for this position starts at \$17-\$19/hour and is commensurate with experience.